

REPORT TO THE COMMUNITY

2021



WOOD LIBRARY
CANANDAIGUA, NY

As a librarian, I have heard it all.

"I use Google."

"I buy what I need from Amazon."

"Who uses libraries anymore?"

"Aren't libraries just filled with books?"

You may think you know what's inside a library – books, computers, movies, music – but did you know that libraries, including Wood Library, also loan fishing poles, downloadable books, wifi hotspots, museum passes, and outdoor games?

Let me share more about other important work that we do.

As debate around social issues intensified in a divided country, Wood Library approached them head-on with a series of programs to educate and enlighten. Conversations on race started in 2020 with speakers tackling difficult topics like Race in Media, Race in Politics, and Race in Mental Health. These thought-provoking discussions continued into 2021 with Confronting Racism at Home which highlighted racism in everyday situations. Dialogue followed as participants described how they felt and how they would respond, ultimately recognizing how bias affects daily interactions.

Wood Library is a safe space for all.

For those who struggle with acceptance at home and at school because of what they look like, what they wear, what they believe, and who they are, Wood Library supports local initiatives to celebrate what makes all people special including the annual FLX Pride Fest, the Canandaigua City School District's Gay Straight Alliance, and the Canandaigua Queer Lit Book Club, a community-led book discussion group that has found a home at Wood Library.

This year, a grant helped us purchase Pride Book Kits and support a monthly book discussion group for young adults to discuss themes such as gender identity and self-acceptance.

In 2021, Wood Library and Ontario County Workforce Development offered Job Readiness and Digital Equity classes for unemployed and underemployed women. Participants sharpened their digital literacy skills and learned how to conduct a successful job search.



Libraries have stood the test of time for good reason.

**Jenny Goodemote,
Executive Director**

To further support all members of our community, Wood Library introduced fine-free borrowing for all in 2021. Eliminating overdue fees for certain materials ensures equitable access to Wood Library's vital materials, resources, and services.

Wood Library has long been a partner for community health and we are pleased to play a role in supporting healthy lifestyles.

We host community blood drives, monthly meetings of the Parkinson's Support Group of the Finger Lakes, and Alzheimers Association workshops. We offer weekly Tai Chi classes for older adults, and added Memory Kits to our collection that help spark conversations with those who are experiencing memory loss. This year, we distributed over 1,000 COVID home test kits to people in our community, and a New York State Health Care Navigator is on-site to help people secure affordable health insurance.

Libraries have stood the test of time for good reason.

Through war, political conflict, global pandemics, and social turbulence, public libraries remain essential to our communities because they always evolve to meet the needs of the people they serve. During tough times, libraries remain a source of help and hope.

Our work has always been more than just the books.

MISSION

Wood Library provides a safe and inclusive environment where people can spark their imaginations, satisfy their curiosity, engage in lifelong learning, and make community connections.

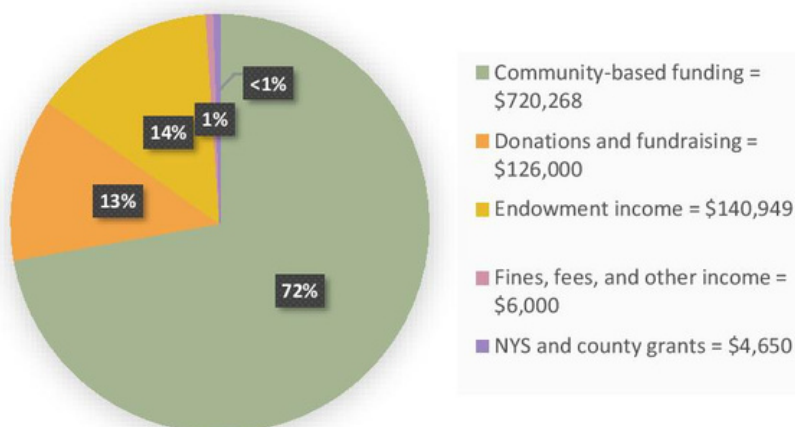
VISION

Wood Library aspires to be at the heart of the community where all are welcome to grow together and build a sustainable future.

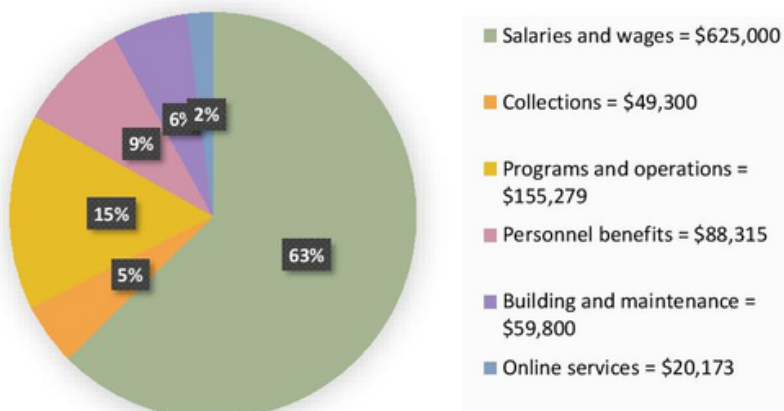
CORE VALUES

- Equal and inclusive access
- Literacy and learning
- Community

2021 Budgeted Income = \$997,867



2021 Budgeted Expenses = \$997,867



How do people use Wood Library?

People engage with Wood Library in new ways all the time.

There is an increase in demand for more digital services and diverse materials. We are constantly refreshing and growing our physical and digital collections to build connections and cultivate understanding between readers.

Library spaces are changing too as we accommodate large and small group discussion, study, experiential learning, and play.

Many of the modifications that we made in response to the ongoing pandemic will remain including digital library cards, a more robust digital ebook and downloadable collection, digital services like *hoopla*, virtual and hybrid programming, and expansion of our wifi hotspot program. If people choose, they can still request curbside delivery service. A new mail delivery service is also available for homebound persons.



64,428 people visited the library, up 35% from 2021



11,263 people used their library card to check out 158,234 items, an increase of 37%



57,825 digital downloads, up 16%



14,091 people participated in 521 live programs



117 recorded library programs were viewed by 10,539 persons



Staff supported 436 reference requests



Public internet computers were used 7,606 times



4,419 wireless sessions, up 9%



224 digital library cards issued, an increase of 57%



Library staff supported 42 notary appointments



298 persons received tax aide assistance through a partnership with AARP

2021 HIGHLIGHTS AND NEW INITIATIVES

FINE FREE BORROWING FOR ALL

The Board of Trustees removed late fees for most materials, eliminating barriers to library access especially for children.

HOOPLA DIGITAL INTRODUCED

hoopla, a ground-breaking digital media service was introduced, allowing patrons to borrow or stream movies, music, audiobooks, ebooks, comics and TV shows.

CERAMIC MURAL INSTALLED

Local artist Barbara McPhail designed and installed a ceramic mural inspired by Carl Sagan's writings about the power of books and featuring classic works of literature.

WIFI HOTSPOT PROGRAM AND WIRELESS ACCESS EXPANDS

We purchased new hotspots and added wireless access points around the library property to ensure connectivity whenever people need it.

GRANTS FUND NEW PROGRAMS

Grants funded a job readiness program for women, computer classes for seniors, teen theater, a drawing workshop, discussions on race, and humanities lectures.

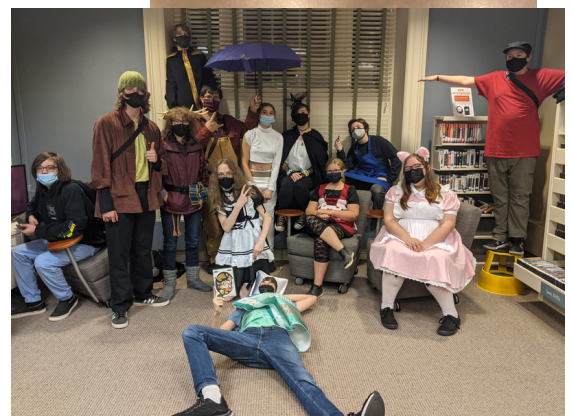
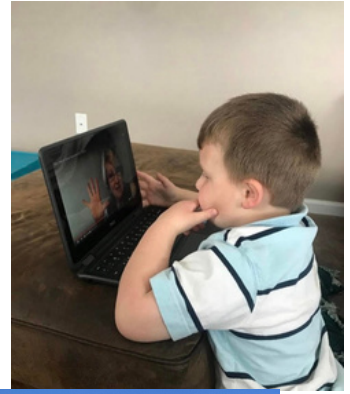
3D PRINTER SERVICE LAUNCHED

Patrons were introduced to 3D printing, allowing them to design and print 3D objects using free software.



Wood Library Services

Adventure backpacks
Ancestry.com
Art exhibits
Assistive listening devices
Book clubs
Books, downloadable audio-books, magazines, and ebooks
Computers
Computer and digital literacy classes
College resource center
Copier, printer, and fax services
Discount museum and park passes
Drop-in tech help
eSport League
Exam proctoring
Fishing poles
hoopla digital media service
Job resource center
Large print books
Life-enriching classes and cultural programs
Local history collection
Magazines and newspapers
Meeting rooms and study spaces
Memory kits
Notary public
Online catalog and interlibrary loan
Outdoor family games
Playaways
Programs for children, teens, and adults
Reference services
Research databases
Self-checkout stations and self-serve holds
StoryWalk at Baker Park
Summer reading clubs
3D printer
Take and make kits
Tax forms
Teen Pride kits
Test preparation resources
Videogames, computer games, and DVDs
Volunteer program
Wellness kits
WiFi
WiFi hotspots





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WOOD LIBRARY

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